

**Annexure- B****Complaint Data to be displayed by RAs****Data for the month ending – August 2025**

| <b>Sr. No .</b> | <b>Received from</b>    | <b>Pending at the end of last month</b> | <b>Received</b> | <b>Resolved</b> | <b>Total Pending#</b> | <b>Pending complaints &gt; 3months</b> | <b>Average Resolution time^ (in days)</b> |
|-----------------|-------------------------|-----------------------------------------|-----------------|-----------------|-----------------------|----------------------------------------|-------------------------------------------|
| 1               | Directly from Investors | Nil                                     | Nil             | Nil             | Nil                   | Nil                                    | N.A                                       |
| 2               | SEBI (SCORE S)          | Nil                                     | Nil             | Nil             | Nil                   | Nil                                    | N.A                                       |
| 3               | Other Sources (if any)  | Nil                                     | Nil             | Nil             | Nil                   | Nil                                    | N.A                                       |
|                 | <b>Grand Total</b>      | Nil                                     | Nil             | Nil             | Nil                   | Nil                                    | N.A                                       |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the currentmonth.

### Trend of monthly disposal of complaints

| Sr. No. | Month         | Carried forward from previous month | Received | Resolved* | Pending# |
|---------|---------------|-------------------------------------|----------|-----------|----------|
| 1       | April 2021    | Nil                                 | Nil      | Nil       | Nil      |
| 2       | May, 2021     | Nil                                 | Nil      | Nil       | Nil      |
| 3       | June, 2021    | Nil                                 | Nil      | Nil       | Nil      |
| 4       | July, 2021    | Nil                                 | Nil      | Nil       | Nil      |
| 5       | August 2021   | Nil                                 | Nil      | Nil       | Nil      |
| 6.      | Sep, 2021     | Nil                                 | Nil      | Nil       | Nil      |
| 7.      | Oct 2021      | Nil                                 | Nil      | Nil       | Nil      |
| 8.      | Nov 2021      | Nil                                 | Nil      | Nil       | Nil      |
| 9.      | Dec 2021      | Nil                                 | Nil      | Nil       | Nil      |
| 10.     | Jan 2022      | Nil                                 | Nil      | Nil       | Nil      |
| 11.     | February 2022 | Nil                                 | Nil      | Nil       | Nil      |
| 12.     | March 2022    | Nil                                 | Nil      | Nil       | Nil      |
| 13.     | April 2022    | Nil                                 | Nil      | Nil       | Nil      |
| 14.     | May 2022      | Nil                                 | Nil      | Nil       | Nil      |
| 15.     | June 2022     | Nil                                 | Nil      | Nil       | Nil      |
| 16.     | July 2022     | Nil                                 | Nil      | Nil       | Nil      |
| 17.     | Aug 2022      | Nil                                 | Nil      | Nil       | Nil      |
| 18.     | Sep 2022      | Nil                                 | Nil      | Nil       | Nil      |
| 19.     | Oct 2022      | Nil                                 | Nil      | Nil       | Nil      |
| 20.     | Nov 2022      | Nil                                 | Nil      | Nil       | Nil      |
| 21.     | Dec 2022      | Nil                                 | Nil      | Nil       | Nil      |
| 22.     | Jan 2023      | Nil                                 | Nil      | Nil       | Nil      |
| 23.     | Feb 2023      | Nil                                 | Nil      | Nil       | Nil      |
| 24      | March 2023    | Nil                                 | Nil      | Nil       | Nil      |
| 25.     | April 2023    | Nil                                 | Nil      | Nil       | Nil      |
| 26.     | May 2023      | Nil                                 | Nil      | Nil       | Nil      |

|     |                |     |     |     |     |
|-----|----------------|-----|-----|-----|-----|
| 27. | June 2023      | Nil | Nil | Nil | Nil |
| 28. | July 2023      | Nil | Nil | Nil | Nil |
| 29. | Aug2023        | Nil | Nil | Nil | NIL |
| 30. | Sep 2023       | Nil | Nil | Nil | Nil |
| 31. | Oct 2023       | Nil | Nil | Nil | Nil |
| 32. | Nov 2023       | Nil | Nil | Nil | Nil |
| 33. | Dec 2023       | Nil | Nil | Nil | Nil |
| 34. | Jan-2024       | Nil | Nil | Nil | Nil |
| 35. | Feb-2024       | Nil | Nil | Nil | Nil |
| 36. | March-2024     | Nil | Nil | Nil | Nil |
| 37. | April-2024     | Nil | Nil | Nil | Nil |
| 38. | May-2024       | Nil | Nil | Nil | Nil |
| 39. | June-2024      | Nil | Nil | Nil | Nil |
| 40. | July-2024      | Nil | Nil | Nil | Nil |
| 41. | Augusr-2024    | Nil | Nil | Nil | Nil |
| 42. | September-2024 | Nil | Nil | Nil | Nil |
| 43. | October-2024   | Nil | Nil | Nil | Nil |
| 44. | November-2024  | Nil | Nil | Nil | Nil |
| 45. | December-2024  | Nil | Nil | Nil | Nil |
| 46. | January-2025   | Nil | Nil | Nil | Nil |
| 47. | February-2025  | Nil | Nil | Nil | Nil |
| 48. | March-2025     | Nil | Nil | Nil | Nil |
| 49. | April-2025     | Nil | Nil | Nil | Nil |
| 50. | May-2025       | Nil | Nil | Nil | Nil |
| 51. | June-2025      | Nil | Nil | Nil | Nil |
| 52. | July-2025      | Nil | Nil | Nil | Nil |
| 53. | August-2025    | Nil | Nil | Nil | Nil |
|     | Grand Total    | Nil | Nil | Nil | Nil |

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### Trend of annual disposal of complaints

| SN | Year               | Carried forward from previous year | Received | Resolved* | Pending# |
|----|--------------------|------------------------------------|----------|-----------|----------|
| 1  | 2018-19            | Nil                                | Nil      | Nil       | N.A      |
| 2  | 2019-20            | Nil                                | Nil      | Nil       | N.A      |
| 3  | 2020-21            | Nil                                | Nil      | Nil       | N.A      |
| 4. | 2021-22            | Nil                                | Nil      | Nil       | N.A      |
| 5. | 2022-23            | Nil                                | Nil      | Nil       | N.A      |
| 6. | 2023-24            | Nil                                | Nil      | Nil       | N.A      |
| 7. | 2024-25            | Nil                                | Nil      | Nil       | N.A      |
| 8. | 2025-26            | Nil                                | Nil      | Nil       | N.A      |
|    | <b>Grand Total</b> | Nil                                | Nil      | Nil       | N.A      |

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.