

Annexure- B

Complaint Data to be displayed by RAs

Data for the month ending - December 2022

Sr. No .	Received from	Pending at the end of last month	Received	Resolved	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	N.A
2	SEBI (SCORE S)	Nil	Nil	Nil	Nil	Nil	N.A
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	N.A
	Grand Total	Nil	Nil	Nil	Nil	Nil	N.A

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April 2021	Nil	Nil	Nil	Nil
2	May, 2021	Nil	Nil	Nil	Nil
3	June, 2021	Nil	Nil	Nil	Nil
4	July, 2021	Nil	Nil	Nil	Nil
5	August 2021	Nil	Nil	Nil	Nil
6.	Sep, 2021	Nil	Nil	Nil	Nil
7.	Oct 2021	Nil	Nil	Nil	Nil
8.	Nov 2021	Nil	Nil	Nil	Nil
9.	Dec 2021	Nil	Nil	Nil	Nil
10.	Jan 2022	Nil	Nil	Nil	Nil
11.	February 2022	Nil	Nil	Nil	Nil
12.	March 2022	Nil	Nil	Nil	Nil
13.	April 2022	Nil	Nil	Nil	Nil
14.	May 2022	Nil	Nil	Nil	Nil
15.	June 2022	Nil	Nil	Nil	Nil
16.	July 2022	Nil	Nil	Nil	Nil
17.	Aug 2022	Nil	Nil	Nil	Nil
18.	Sep 2022	Nil	Nil	Nil	Nil
19.	Oct 2022	Nil	Nil	Nil	Nil
20.	Nov 2022	Nil	Nil	Nil	Nil
21.	Dec 2022	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	Nil	Nil	Nil	N.A
2	2019-20	Nil	Nil	Nil	N.A
3	2020-21	Nil	Nil	Nil	N.A
4.	2021-22	Nil	Nil	Nil	N.A
5.	2022-23	Nil	Nil	Nil	N.A
	Grand Total	Nil	Nil	Nil	N.A

*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.